

2013



United Communication Group®

[UCG | Company Guide]

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Web Hosting | Systems Development | Graphics | Networking | e-Marketing
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:: **UCG** | Company Guide | Last Update: 15th, Jun, 2013 ::

Welcome to: **United Communication Group**

UCG is a copyrighted and registered trademark in the field of communications, IT and web services providing. It has currently two locations in the Middle East: one in the United Arab Emirates and the other in Syria. The company was first founded in June 1997 in Abu Dhabi, UAE. The company got expanded and established a growing branch in Damascus, Syria during June 2004. **UCG** is one of the known investment company **UIG** "United investment Group" projects/brands and a part of the known consultancy company **ECC** "Eagles Communication Consultancy".

■ **UCG** Vision & Mission:

UCG was born from the absolute growing importance of communications, the ever dynamic "Information Technology" field and the essentials of security. **UCG** knows and understands the magnitude of complications and difficulties of entrepreneurial companies facing the technological and professional establishment. The amount of competition on national and international levels has become increasingly high. The goal of many corporations today is to find the best means to become technologically efficient and secure through the use of the internet and other computer systems based on applications. From both UAE and Syria, the **UCG** adopted the "end user" culture to enlighten and educate end users in how to improve their web usage and networking technologies. Well aware of global trends and local development, **UCG** is one of the developmental tool that many companies have benefited from, in order to facilitate new adaptable technologies, according to the geographical region. Since 2004, **UCG** have been continuously working hard to enhance the Arabic web content, and to implement international technologies and standards into that region.

■ Where are the **UCG** networks available?

In fact, our global services have no fixed place. In other words, we are your neighbors wherever you are. **UCG** networks starts from the most famous data center in the US called AtlantaNap; Atlanta's newest large scale datacenter. After 12 years in the internet business, the powerful AtlantaNap datacenter was well developed and engineered by its famous owner: the Global Net Access.

UCG networks consist in several self managed servers under our racks, powered by the spreading resources technology.

■ **SRT**: Spreading Resources Technology:

UCG founded the "**SRT- Spreading Resources Technology**" in June 2008. The hybrid technology mixes virtualization and de-virtualization. This new technology allows multi web servers to share and manage resources. **SRT** also allows the servers to work on minimal available resources and then, dynamically spread up resources usage referring to "UCG – IEEE Paper Oct 2008". For example, the UCG Network starts with two CPUs and easily spread itself up to eight CPUs per HN.





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■ Why **UCG**?

UCG is proud to be using the state-of-art methods and technologies available in the world. We are specialized in information and communications technologies. We understand our client's needs through our numerous years of experience. Our business target is to vary specifications in a successful manner to present the required results. Our several services include: Web hosting for individuals, Web hosting resellers, Virtual private servers, Dedicated servers, domain names registration "gTLDs, ccTLDs" adding some special local extensions - .AE .SY .COM.SA .SA.COM .US .UK ...", HD shout casting, SSL, System development, Servers Management, Services handlers optimization, Networking and Infrastructure, Security solutions, Smart designs, effective e-Advertising campaigns, etc.

If you are looking for the best informatics options, communications and development corroborator, so we represent what you are asking for. We have the ability to develop your project and give you integrated solutions without spending a fortune. It's the right time for you to believe in **UCG** and its limitless benefits with low cost including effective services.

■ **UCG** Market-share:

UCG is the 3rd hosting provider in Syria, 9th in the Gulf Cooperation Council (GCC) area.

■ **UCG** Project samples:

- **UCG**-CMS: A content management system
- **UCG**-PushM@iL: Mailing List Management "Bulk eMails system"
- Family Tree builder
- GPS GUI Fleet Manager
- **UCG**-SRT: Spreading Resources Technology for servers and cloud systems.
- Online Store B2B
- Joomla CMS "Optimized"
- Word-Press Blog "Optimized"
- Deals Shops & eCommerce
- ePayments integration
- Distributed systems





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UCG Green Technology:

- USING **SRT**:
Using SRT makes life **GREEN**. While others are running large machines to serve a few customers or small businesses, we are running lower power consuming devices through SRT. This technology allows our network to start effectively from "150 watts" (similar to the power consumption of your laptop) up to a maximum of "350 watts" (similar to the power of your office desktop). Imagine a server plant that can serve more than 2000 customers with an average of "250 watts", it is a reality through our SRT.
- Working with **AtlantaNAP** "The most **GREEN** Data Center"
When Data Centers were first built, no one ever thought much about things like energy efficiency and environmental impact. But AtlantaNAP helped in changing this fact. Meanwhile servers still require a significant power supply, a carefully maintained indoor environment, and fail-safe backup systems; AtlantaNAP developed new ways to do it all in a more sustainable way (visit atlantanap.com for more information).

UCG Co-operations & Memberships:

UCG is not a non-profit establishment neither an organization, but from its cradle, **UCG** works with multiple organizations.

- Member of the well-known engineering organizations " **IEEE**", and has been an active member of IEEE for multiple years. Our **Group** offers special discounts for all IEEE members.
- Member in Linux distribution board, "The most important operating system (OS) community", and is also an active development group in Linux " "CentOS".
- **UCG** assists and participates in assisting many local non-profit organizations and charities such as:

AAMAL is a Syrian Organization for the Disabled.
- Member of ISIC  "International Student Identity Card", we offer special prices for all ISIC members.
- **UCG** offers special prices for all IT or engineering students in Syria and the UAE in "non-profit projects".
- **We** assist and participate in educational programs in several Universities and Institutes.
- **UCG** accomplishes credit training in cooperation with several Universities and Institutes such as "Private Universities & UN IT institutes".





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■ UCG Client Samples:

UAE & SA: VDO-Siemens - CATERPILLAR-Generators – FMSi – Much more ...

SYR: SISC - AAMAL ORG - M&M Oils - TPC Group - ALSAFIR Hotels – Much more ...

We give the best care to our customers concerning the quality of our services. In other words, we provide to all, without making any difference, the same VIP treatment with fixed prices suitable to everyone.

■ UCG Timeline:

1997	2004	2006	2009	2010	2012 ...
Work Group established as "AE Eagles"	OQiis co. Established as a Networking and a web designing Group.	X10-TION established as OQiis co. Dedicated Servers Pool Name. Assigned as Syrian Web Hosting Provider.	UCG , United Communication Group established. Registered at the communications field in Syria.	UCG , is one of the top leading Web Hosting Providers in Syria and UAE.	UCG-UAE as a one of UIG Projects/Brands and a part of ECC "Eagles Communication Consultancy"

For more information about UCG/ECC/UIG, email us at: about@UCG.ae






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UCG | Services and Products:

 **UCG** Web Hosting Solutions:

UCG provides risk limited web hosting solutions with high availability and minimum down times. **UCG** uses its own created **SRT** technology and VPS solutions from "Virtuzzo – OpenVZ" which make down times negligible. **UCG** racks are distributed in Atlanta and Dallas, where we are currently serving more than 2000 companies.

UCG web hosting serves multi-level of web hosting solutions, starting from the individual hosting, resellers, VPSs and dedicated servers with multi-schemas' services quality, Intermediate, Advanced and Superior. In general, **UCG** uses Linux servers "CentOS" with special security and services configurations. **UCG** servers' supports "ASP-JSP | MONO – TOMCAT/ PHP5 – CGI – MYSQL – PgSQL – Python – Ruby and much more ..."

UCG also uses Windows-OS to support MSSQL – ASP - .NET, **UCG** offers individual/Reseller windows hosting plans as well as dedicated.

UCG web hosting backups are generated daily, weekly, and monthly for both individuals and resellers accounts, then for all backups stored in back-end storage for more security.

UCG gives a special guarantee on web hosting products "individual hosting – resellers – VPSs" in two phases:

- 1- 30 Days Money Back guarantee
- 2- Renewal Prices = Purchase Prices or less.





Linux **Intermediate Individual** Hosting Plans

We Support: PHP5 - MYSQL - ASP - JSP

Plans	Disk Quota	Bandwidth	Details	Price
I-Unlimited New	Unlimited	100 GB/Mo	<ul style="list-style-type: none"> - Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain 	300 \$/Yr 1,200 AED/Yr 54,000 S.P/Yr
I H1	100 MB	2 GB/Mo	<ul style="list-style-type: none"> - 20 E-mail Account - 20 FTP Account - 2 SQL Data Base - 2 Park Domain 	10 \$/Yr 40 AED/Yr 1,800 S.P/Yr
I H2	250 MB	5 GB/Mo	<ul style="list-style-type: none"> - 50 E-mail Account - 50 FTP Account - 5 SQL Data Base - 5 Park Domain 	20 \$/Yr 80 AED/Yr 3,600 S.P/Yr
I H3	500 MB	10 GB/Mo	<ul style="list-style-type: none"> - 100 E-mail Account - 100 FTP Account - 10 SQL Data Base - 10 Park Domain 	35 \$/Yr 140 AED/Yr 6,300 S.P/Yr
I H4	One GB	20 GB/Mo	<ul style="list-style-type: none"> - 200 E-mail Account - 200 FTP Account - 20 SQL Data Base - 20 Park Domain 	70 \$/Yr 280 AED/Yr 12,600 S.P/Yr
I H5	2 GB	40 GB/Mo	<ul style="list-style-type: none"> - 400 E-mail Account - 400 FTP Account - 40 SQL Data Base - 40 Park Domain 	120 \$/Yr 480 AED/Yr 21,600 S.P/Yr
I H6	4 GB	80 GB/Mo	<ul style="list-style-type: none"> - 800 E-mail Account - 800 FTP Account - 80 SQL Data Base - 80 Park Domain 	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr

UNLIMITED*: Disk spaces at Intermediate packages = 16 GB , Advanced servers = 24 GB and for Superior servers = 32 GB



Linux **Advanced Individual** Hosting Plans We Support: PHP5 - MYSQL - ASP - JSP

Plans	Disk Quota	Bandwidth	Details	Price
A-Unlimited New	Unlimited	150 GB/Mo	<ul style="list-style-type: none"> - Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain 	420 \$/Yr 1,680 AED/Yr 75,600 S.P/Yr
A H1	100 MB	3 GB/Mo	<ul style="list-style-type: none"> - 30 E-mail Account - 30 FTP Account - 3 SQL Data Base - 3 Park Domain 	20 \$/Yr 80 AED/Yr 3,600 S.P/Yr
A H2	250 MB	8 GB/Mo	<ul style="list-style-type: none"> - 80 E-mail Account - 80 FTP Account - 8SQL Data Base - 8 Park Domain 	35 \$/Yr 140 AED/Yr 6,300 S.P/Yr
A H3	500 MB	15 GB/Mo	<ul style="list-style-type: none"> - 150 E-mail Account - 150 FTP Account - 15 SQL Data Base - 15 Park Domain 	70 \$/Yr 280 AED/Yr 12,600 S.P/Yr
A H4	One GB	30 GB/Mo	<ul style="list-style-type: none"> - 300 E-mail Account - 300 FTP Account - 30 SQL Data Base - 30 Park Domain 	120 \$/Yr 480 AED/Yr 21,600 S.P/Yr
A H5	2 GB	60 GB/Mo	<ul style="list-style-type: none"> - 600 E-mail Account - 600 FTP Account - 60 SQL Data Base - 60 Park Domain 	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
A H6	4 GB	120 GB/Mo	<ul style="list-style-type: none"> - 1200 E-mail Account - 1200 FTP Account - 120 SQL Data Base - 120 Park Domain 	350 \$/Yr 1,400 AED/Yr 63,000 S.P/Yr

UNLIMITED*: Disk spaces at Intermediate packages = 16 GB , Advanced servers = 24 GB and for Superior servers = 32 GB



Linux Superior Individual Hosting Plans We Support: PHP5 - MYSQL - ASP - JSP

Plans	Disk Quota	Bandwidth	Details	Price
S-Unlimited New	Unlimited	200 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	840 \$/Yr 3,360 AED/Yr 151,200 S.P/Yr
S H1	100 MB	4 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	35 \$/Yr 140 AED/Yr 6,300 S.P/Yr
S H2	250 MB	10 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	70 \$/Yr 280 AED/Yr 12,600 S.P/Yr
S H3	500 MB	20 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	120 \$/Yr 480 AED/Yr 21,600 S.P/Yr
S H4	One GB	40 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
S H5	2 GB	80 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	350 \$/Yr 1,400 AED/Yr 63,000 S.P/Yr
S H6	4 GB	160 GB/Mo	- Unlimited E-mail Account - Unlimited FTP Account - Unlimited SQL Data Base - Unlimited Park Domain	600 \$/Yr 2,400 AED/Yr 108,000 S.P/Yr

UNLIMITED*: Disk spaces at Intermediate packages = 16 GB , Advanced servers = 24 GB and for Superior servers = 32 GB

For more information about UCG hosting, email us at: e-sales@UCG.ae



Linux **Intermediate** Hosting Reseller Plans

We Support: PHP5 - MYSQL - ASP - JSP

Plans	Disk Quota	Bandwidth	Details	Price
I P1	4 GB	40 GB/Mo	- 20 cPanel - Unlimited Features - cPanel/WHM	120 \$/Yr 480 AED/Yr 21,600 S.P/Yr
I P2	8 GB	80 GB/Mo	- 40 cPanel - Unlimited Features - cPanel/WHM	160 \$/Yr 640 AED/Yr 28,800 S.P/Yr
I P3	12 GB	120 GB/Mo	- 60 cPanel - Unlimited Features - cPanel/WHM	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
I P4	16 GB	160 GB/Mo	- 80 cPanel - Unlimited Features - cPanel/WHM	240 \$/Yr 960 AED/Yr 43,200 S.P/Yr
I P5	20 GB	200 GB/Mo	- 100 cPanel - Unlimited Features - cPanel/WHM	280 \$/Yr 1,120 AED/Yr 50,400 S.P/Yr



Linux **Advanced** Hosting Reseller Plans

We Support: PHP5 - MYSQL - ASP - JSP

Plans	Disk Quota	Bandwidth	Details	Price
A P1	4 GB	60 GB/Mo	- 60 cPanel - Unlimited Features - cPanel/WHM	160 \$/Yr 640 AED/Yr 28,800 S.P/Yr
A P2	8 GB	120 GB/Mo	- 120 cPanel - Unlimited Features - cPanel/WHM	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
A P3	12 GB	180 GB/Mo	- 180 cPanel - Unlimited Features - cPanel/WHM	240 \$/Yr 960 AED/Yr 43,200 S.P/Yr
A P4	16 GB	240 GB/Mo	- 240 cPanel - Unlimited Features - cPanel/WHM	280 \$/Yr 1,120 AED/Yr 50,400 S.P/Yr
A P5	20 GB	300 GB/Mo	- 300 cPanel - Unlimited Features - cPanel/WHM	320 \$/Yr 1,280 AED/Yr 57,600 S.P/Yr



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Linux Superior Hosting Reseller Plans We Support: PHP5 - MYSQL - ASP - JSP

Plans	Disk Quota	Bandwidth	Details	Price
S P1	4 GB	80 GB/Mo	- 80 cPanel - Unlimited Features - cPanel/WHM	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
S P2	8 GB	160 GB/Mo	- 160 cPanel - Unlimited Features - cPanel/WHM	240 \$/Yr 960 AED/Yr 43,200 S.P/Yr
S P3	12 GB	240 GB/Mo	- 240 cPanel - Unlimited Features - cPanel/WHM	280 \$/Yr 1,120 AED/Yr 50,400 S.P/Yr
S P4	16 GB	320 GB/Mo	- 320 cPanel - Unlimited Features - cPanel/WHM	320 \$/Yr 1,280 AED/Yr 57,600 S.P/Yr
S P5	20 GB	400 GB/Mo	- 400 cPanel - Unlimited Features - cPanel/WHM	360 \$/Yr 1,440 AED/Yr 64,800 S.P/Yr

For more information about UCG hosting reseller, email us at: e-sales@UCG.ae





UCG VPS Hosting:

VPS Hosting solutions are a great alternative compared to our competitors' dedicated servers. It is convenient for those who need more than a shared hosting account or reseller.

VPS Hosting accommodates an affordable solution for small businesses that need special features such as **SSH access, custom firewalls, dedicated IP addresses** or other features usually reserved for dedicated servers.

All VPSs Include:

- Full root access
- 100% Network Uptime SLA
- HDD RAID Technology
- 50\$ Setup Fees "One Time"
- **FREE** OS-Reloading
- **FREE** initial server hardening and security
- **FREE** initial software installation "Mod_Security - cPanel - Fantastico - CSF FireWall - etc .."
- **FREE** WHM/cPanel with Fantastico License

- Intermediate Starter VPSs:

VPS-IV1 : "55 \$ - 220 AED – 9,000 S.P"/Mo		VPS-IV2 : "75 \$ - 300 AED – 13,500 S.P"/Mo	
Disk Space	25 GB	Disk Space	40 GB
Bandwidth	500 GB	Bandwidth	800 GB
Guaranteed Memory (RAM)	512 MB	Guaranteed Memory (RAM)	768 MB
CPU Cores	One	CPU Cores	Two
Burst Memory (RAM)	1024 MB	Burst Memory (RAM)	1536 MB
Full Root Access	Yes	Full Root Access	Yes
24/7 Monitoring & Support	Yes	24/7 Monitoring & Support	Yes
Network	10 Mbps	Network	10 Mbps
Control Panel	cPanel/WHM,	Control Panel	cPanel/WHM,
Offer	No Available offers	Offer	No Available offers
Operating System	CentOS Linux	Operating System	CentOS Linux



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- Advanced VPSs:

VPS-AV1 : "95 \$ - 380 AED – 17,100 S.P"/Mo	
Disk Space	25 GB
Bandwidth	750 GB
Guaranteed Memory (RAM)	1024 MB
CPU Cores	Three
Burst Memory (RAM)	2048 MB
Full Root Access	Yes
24/7 Monitoring & Support	Yes
Network	100 Mbps
Control Panel	cPanel/WHM, 10 GB back-end Backup
Offer	10 GB back-end Backup
Operating System	CentOS Linux

VPS-AV2 : "115 \$ - 460 AED – 20,700 S.P"/Mo	
Disk Space	40 GB
Bandwidth	1200 GB
Guaranteed Memory (RAM)	1536 MB
CPU Cores	Four
Burst Memory (RAM)	3072 MB
Full Root Access	Yes
24/7 Monitoring & Support	Yes
Network	100 Mbps
Control Panel	cPanel/WHM, 10 GB back-end Backup
Offer	10 GB back-end Backup
Operating System	CentOS Linux

- Add-Ons:

- Disk Space: One GB / 3\$ / Mo
- Bandwidth: One GB / 3\$ / Mo
- Domain Name: 9.99\$ / Domain / Yr ".com .net .org"
- IP Address: 3\$ / IP / Mo
- Back-end Backup "sFTP-FTP": 10 GB / 15\$ / Mo
- Admin Management time: 10\$ / 15 min

Note: Minimal contraction period: 3 Months.

For more information about UCG VPS hosting, email us at: e-sales@UCG.ae



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■ UCG Cloud & Dedicated Servers:

■ **100% high performance servers** – A special smart cloud system developed by **UCG** team and flavored by **SRT** technology and our dedicated servers are built from the highest quality hardware parts available to deliver efficient and high performance.

■ **WHM/cPanel with Softaculous is Included** - A control panel is included for all LINUX-OS orders. **UCG** guarantees that there are no additional costs imposed to our clients. "Plesk panel on demand"

■ **True 24x7 Support Included** - Yes, we are here for you and for no additional charges!

All Cloud & Dedicated Servers Include:

- Full root access.
- 100% Network Uptime.
- Offered Operating Systems "32Bits or 64 Bits": CentOS – Ubuntu – Fedora – RedHat – Windows Server 2003 – Windows Server 2008. "Cloud servers are limited to Linux OS distributions"
- Unmetered bandwidth varies from 10Mbps up to One Gbps.
- Back-end SAN storage backup "Add-on"

e-Mail us at: servers@ucg.ae for any "cloud or dedicated" servers inquiry or for any further information.

Notes:

- Cloud servers are limited to Linux OS distributions
- Visit: <http://www.UCG.ae> to find out UCG Dedicated and Cloud servers offers.





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UCG Domain Names Registration:



UCG is an authorized domain names reseller for the most well known registrars in the world. UCG offers cost effective domain names registration and management services.

Generic Top Level Domain (gTLD) and Country Code Top Level Domain (ccTLD) Extensions.

Prices:

Extensions	Annual Fees		
.com - .net - .org - .info	10 \$	40 AED	2,000 S.P
.biz	15 \$	60 AED	2,700 S.P
.eu	13 \$	52 AED	2,200 S.P
.ae *	50 \$	200 AED	9,000 S.P
.sy * - Free 500 MB Hosting	75 \$	300 AED	4,000 S.P
.us - .name	12 \$	48 AED	2,050 S.P
.cn.com - .sa.com - .uk.com	52 \$	208 AED	9,400 S.P
.pro	26 \$	104 AED	4,700 S.P
.travel - .ac - .fm	130 \$	520 AED	23,400 S.P
.co	37 \$	150 AED	6,700 S.P
.tel	15 \$	60 AED	2,700 S.P
.mobi	20 \$	80 AED	3,600 S.P
.me - .de	26 \$	105 AED	4,700 S.P
.asia	22 \$	88 AED	4,000 S.P
.jobs	208 \$	835 AED	37,450 S.P
.سورية * - Free 500 MB Hosting	55 \$	220 AED	3,000 S.P

* This domain name registration requires some local governmental approvals.

Notes:

- Register your DOMAIN NAME directly via: <http://shop.ucg.ae>
- The major currency for domains pricing is USD\$.
- Get the last updated prices from: <http://www.UCG.ae>





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■ UCG SMS Services "Local governmental approval is required":

UCG offers risk limited SMS services in co-operation with local and Foreign GSM service providers. Our SMS services are reliable enough and stable to handle huge network loads. **UCG** offers business class bulk SMS packages.

UCG-SMS Features/Services:

- Direct Connection
- SS7 Connections
- Alpha Numeric Senders
- Random Numeric Senders
- 2-WAY SMS
- HLR Lookup
- SMS Resellers
- Dedicated IP routing
- SMPP & Web Application

Visit: www.UCG.ae for more information, coverage and prices.

e-Mail us at: sms@ucg.ae for any SMS service inquiry or for any further information.





UCG e-Mail Hosting Services:

UCG offers professional commercial e-mail services with a super quality and large throughput. UCG e-mail services include the friendly user online webmail applications and the default methods of managing mails via POP3, SMTP or IMAP, Moreover; our system is compatible with **BLACKBERRY** systems. **UCG** e-mail services have a smart SPAM detection system, brute force prevention, "Daily – Weekly – Monthly" Free backups and 24/7 Live Support.



UCG e-M@il Hosting Services

We Support: POP3 – POP3s - SMTP - ESMTps – IMAP – BlackBerry

Plans	Disk Quota	Bandwidth	Details	Price
E P1	4 GB	80 GB/Mo	<ul style="list-style-type: none"> - Free Domain Name - Clam Antivirus - SpamAssassin™ - 2 Aliases - Catch all, Forwarders, Auto responder - Much more... 	120 \$/Yr 480 AED/Yr 21,600 S.P/Yr
E P2	8 GB	160 GB/Mo	<ul style="list-style-type: none"> - Free Domain Name - Clam Antivirus - SpamAssassin™ - 4 Aliases - Catch all, Forwarders, Auto responder - Much more... 	160 \$/Yr 640 AED/Yr 28,800 S.P/Yr
E P3	12 GB	240 GB/Mo	<ul style="list-style-type: none"> - Free Domain Name - Clam Antivirus - SpamAssassin™ - 6 Aliases - Catch all, Forwarders, Auto responder - Much more... 	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
E P4	16 GB	320 GB/Mo	<ul style="list-style-type: none"> - Free Domain Name - Clam Antivirus - SpamAssassin™ - 8 Aliases - Catch all, Forwarders, Auto responder - Much more... 	240 \$/Yr 960 AED/Yr 43,200 S.P/Yr
E P5	20 GB	400 GB/Mo	<ul style="list-style-type: none"> - Free Domain Name - Clam Antivirus - SpamAssassin™ - 10 Aliases - Catch all, Forwarders, Auto responder - Much more... 	280 \$/Yr 1,120 AED/Yr 50,400 S.P/Yr

For more information about UCG eMail hosting, email us at: e-sales@UCG.ae



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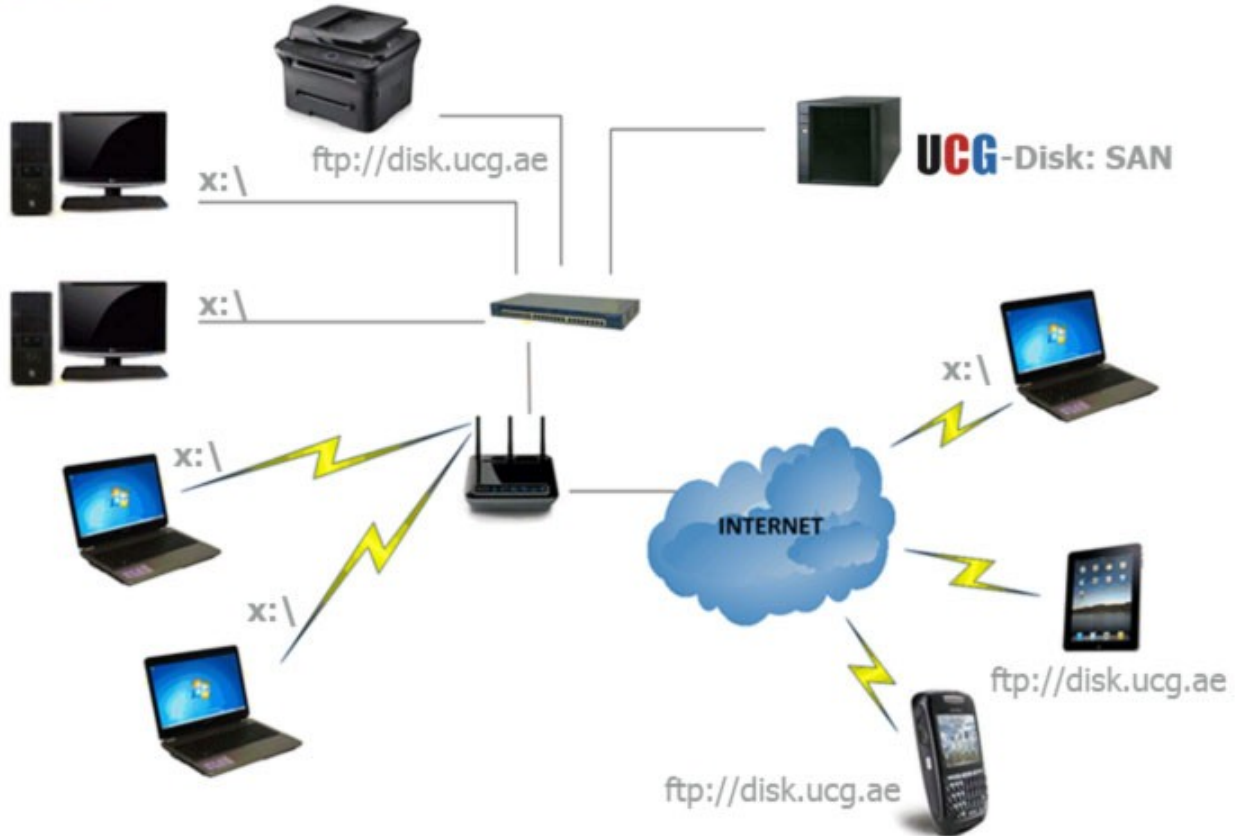
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UCG Disk:

UCG offers professional file sharing with an ability to be mounted as a **Network Drive** on Windows OS.



- Network Drive Mapping - NTFS - sFTP - FTP - X3 - HTTP access
- Daily - Weekly - Monthly : Auto Backup
- WinXP - Vista - Win7 - Linux - MAC - Android - WM
- Network Speed: 100 Mbps
- SAN Location: Dallas - Atlanta : US - UCG dedicated Servers Rack
- Drivers start from 4 GB ~ up to 1 TB , BW=X2





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UCG-Disk and Network Drive We Support: FTP – sFTP - HTTP

Plans	Disk Quota	Bandwidth	Details	Price
D P1	4 GB	80 GB/Mo	<ul style="list-style-type: none"> - Clam Antivirus - Daily-Weekly-Monthly Backups - Free NetDrive Software - Free FTP/sFTP client Application - 100 Mbps Network Speed 	120 \$/Yr 480 AED/Yr 21,600 S.P/Yr
D P2	8 GB	160 GB/Mo	<ul style="list-style-type: none"> - Clam Antivirus - Daily-Weekly-Monthly Backups - Free NetDrive Software - Free FTP/sFTP client Application - 100 Mbps Network Speed 	160 \$/Yr 640 AED/Yr 28,800 S.P/Yr
D P3	12 GB	240 GB/Mo	<ul style="list-style-type: none"> - Clam Antivirus - Daily-Weekly-Monthly Backups - Free NetDrive Software - Free FTP/sFTP client Application - 100 Mbps Network Speed 	200 \$/Yr 800 AED/Yr 36,000 S.P/Yr
D P4	16 GB	320 GB/Mo	<ul style="list-style-type: none"> - Clam Antivirus - Daily-Weekly-Monthly Backups - Free NetDrive Software - Free FTP/sFTP client Application - 100 Mbps Network Speed 	240 \$/Yr 960 AED/Yr 43,200 S.P/Yr
D P5	20 GB	400 GB/Mo	<ul style="list-style-type: none"> - Clam Antivirus - Daily-Weekly-Monthly Backups - Free NetDrive Software - Free FTP/sFTP client Application - 100 Mbps Network Speed 	280 \$/Yr 1,120 AED/Yr 50,400 S.P/Yr

For more information about UCG-Disk, email us at: e-sales@UCG.ae





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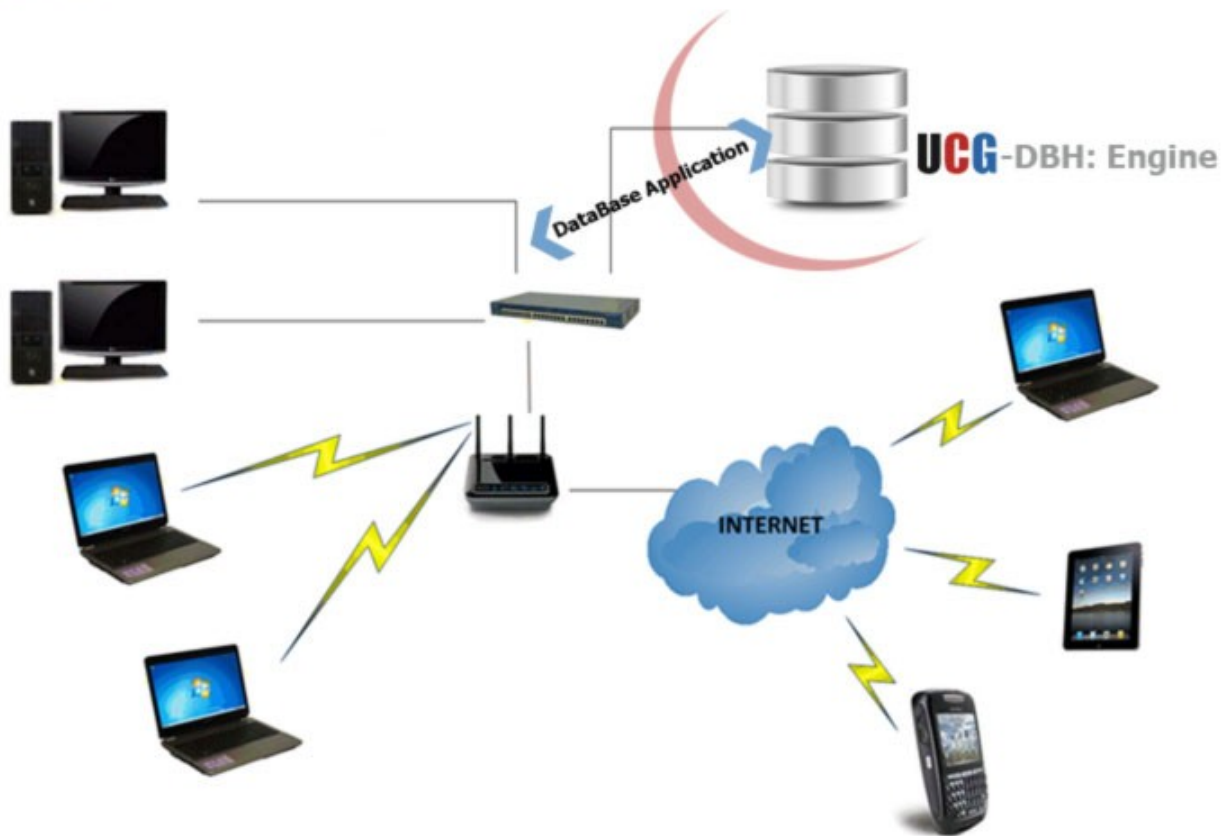
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■ UCG DBH – Data Base Hosting:

UCG offers professional Data Base hosting, smart engine, optimized and Secured for Oracle, MySQL, MSSQL, SQLite, PostgreSQL and MS Access Data Bases.



- UCG Data Base Hosting
- Daily - Weekly - Monthly : Auto Backup "Add-on"
- Oracle - MySQL - MSSQL - SQLite - PostgreSQL - Access
- Network Speed: 100 Mbps
- DB Engine Location: Dallas - Atlanta : US - UCG dedicated Servers Rack
- Special Configuration, Dedicated DB, Special Permissions, FireWall, Injunction Protection, Ports TCP-UDP customization allowed.



e-Mail us at: dbh@ucg.ae for any DBH service inquiry or for any further information.





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UCG Broadcasting:

UCG provides risk limited broadcasting services either for TXT TV channels, Online Radio Shout casting or Online TV Live Streaming. In all services, **UCG** offers quality of service (QoS) and cost efficiency in comparison to others.

UCG – TAOR “TV Administration Online Room”:

UCG TXT TV broadcasting “1~1.5 Mbps data rate” offers a very good and effective solution to get your own TV Administration Online Room “**UCG-TAOR**”, where you can manage the channel interface. **UCG** TXT TV broadcasting panel allows you to buffer data in a dedicated uplink of 10Mbps~100Mbps.

This solution can effectively reduce the yearly cost’s renting of an administration room from the satellite providers, and some other important benefits and features.

UCG – TAOR features:

- Online streaming “Web site”
- High Quality Satellite Streaming
- Compatible with “NileSat – GulfSat – Hotbird – etc...”
- Easy SMS solution integration
- buffer up to 12 GB
- Monthly Bandwidth 240 GB
- Unmetered up link 10Mbps~100Mbps
- Load balancing “High available System”
- Dedicated resources
- Free interface design
- Minimum contraction period “6 Months”
- Support 24/7/365





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UCG-ORSC "Online Radio Shout Casting":

UCG Online Radio Shout Casting offers a very good and effective solution to get your own online radio, where you can have more traffic to your own "FM-AM" traditional channel, also in order to increase your business turnover. In some cases and areas, people may have their online radio without having any "FM-AM" channels or may use it for educational projects or entertainment wise. Manage your online radio as never before, where you can either buffer programs or live stream them. UCG Online Radio Shout Casting is great and cost effective solution. **UCG** offers this service with QoS from 32 kbps up to the HD bit rate.

UCG-ORSC Features:

- Setup Latest ShoutCast: cPanel users can setup ShoutCast from their cPanel.
- Manage Shoutcast: Start/Stop/Restart/Edit/Update ShoutCast.
- Intro - Backup Features: Manage ShoutCast intro-backup features. BackupFile can specify an mp3 file that will be streamed to listeners over and over again when the source stream disconnects. This feature is useful when a DJ changes on the radio.
- AutoDJ Features: AutoDJ is great tool, allow you to setup Automatic deejay's to ShoutCast, auto play mp3 files, automix, shuffle and playlist features. AutoDJ is useful when real dj is not streaming.
- Download Scripts - Tools: Users can download a large variety of useful tools; "listen-live-script", download and usage details are included in how to integrate the player with web sites.
- Supported players: Flash Player – Media Player – Quick Time – Winamp – Real player.
- Online File manager – FTP.
- One configurations file for all, easy to customize
- Many other practical features ...

Pricing:

Features	Lite-ORSC	Small-ORSC	Medium-ORSC	Large-ORSC	XLarge-ORSC
Disk Quota	250 MB	500 MB	One GB	Two GB	4 GB
Bandwidth / Mo	20 GB	40 GB	80 GB	160 GB	320 GB
Slots / listeners	250	500	1000	2000	Unlimited
Bit-Rate	Up to HD	Up to HD	Up to HD	Up to HD	Up to HD
Monthly Price	15 \$ - 60 AED 2,700 S.P	20 \$ - 80 AED 3,600 S.P	35 \$ - 140 AED 6,300 S.P	60 \$ - 240 SED 10,800 S.P	100 \$ - 400 AED 18,000 S.P

Unlimited Features with 800 GB bandwidth @ 280\$ / Mo.

For more information about UCG-ORSC, email us at: e-sales@UCG.ae





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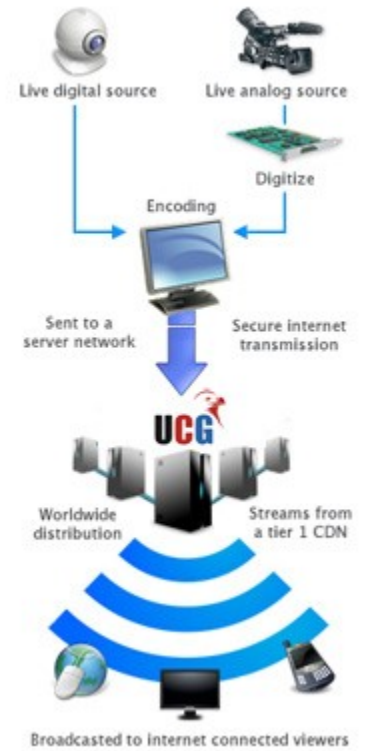
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UCG – OTLS “Online TV Live Streaming”:

UCG is a simple yet flexible solution for how to stream live video on a website. The live stream hosting platform is designed with a streaming as a service approach. **UCG** gives professional tools and utilities all featured through cloud computing and from a content delivery network in order to reach worldwide audiences.

UCG – OTLS features:

- Live Streaming Service
- Monetizing Video
- Embed Videos
- Analytics
- HD Quality Streams
- Multi-Rate streaming
- Secure Hosting
- Customizable Player
- White Label Service
- VOD Streaming
- Load balancing “High available System”
- Minimum contraction period “6 Months”
- Support 24/7/365



Pricing:

Features	Small-OTLS	Medium-OTLS	Large-OTLS	XLarge-OTLS
Disk Quota	20 GB	60 GB	125 GB	--- GB
Bandwidth / Mo	100 GB	500 GB	One TB	--- TB
Slots / viewers	unlimited	unlimited	unlimited	unlimited
Bit-Rate	Up to HD	Up to HD	Up to HD	Up to HD

For Prices & packages, check: <http://www.UCG.ae>

For more information about UCG-OTLS, email us at: e-sales@UCG.ae

* Minimum billing cycle is 3 months.





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UCG CMS & PushM@iL:

UCG-CMS "Content Management System":

Over and above UCG's keen attention to customer satisfaction in the end user security, UCG has pushed its know how to present the world with a secure, reliable and efficient Content Management System.

UCG-CMS has been vigilantly designed to be as user friendly as possible with a light attribute to it. Without a doubt, corporations, organizations and institutions worldwide spend fortunes on different software systems to handle its valuable information resources that are vital to run the core of their businesses. Such information includes databases, indexes, customer information, profiles, bank accounts and much more. A poor managed data handles pushes up costs and errors in the functions of companies. UCG – CMS is the most advanced and simple remedy that can be tailored for your needs. We strive to fulfill your content management requirements using our latest AJAX experience.

For more details: ucg-cms@ucg.ae

UCG-PushM@iL:

As the worldwide technology and personal annual income have improved over the years, an increasingly amount of people can go online to communicate through electronic mail for business or leisure purposes. This increasingly wealth of information being transferred via links, networks and servers can become a cumbersome task for inefficient corporations and organizations who aspire to use this essential communication method.

UCG boasts another technologically sophisticated product: a professional mailing list system called PushM@iL.

What is PushM@iL?

The trouble-free UCG-PushM@iL has been created after three years of research and development to deliver a high speed, trustworthy and dependable mail list system.

This innovative system carries with it a large variety of features that include:

- Send mails as if it's sent from your inbox using SMTP authentication.
- Mails will never flag as SPAM unless your original mail is SPAM listed.
- Secured online application using HTTPS over SSL.
- Secured and Enhanced out mail "SMTP" using "ESMTP + TLS.
- Bounce back mails reporting and bouncing filter options
- Campaigns tracking, viewers reporting and comparisons.
- Data Base remote access or JAVA List feeding, just upload the TXT list file and the SYS will import it quickly.
- Browser time or Auto Sender, Create mail >> Select the category >> Send >> Done, The SYS will work in background.
- Schedule e-Mails advertisement campaigns to be done on a specific time.
- Compose e-Mails as never before using AJAX- RichTXTEditor.
- Archive old e-Mails advertisement campaigns to resend.
- Build a data FTP manageable source on the online storage "500MB - 4GB" to reuse and to reduce uploading time "Optional"
- Perfect online HTML editor to create professional HTML mails.





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- Easily categories management, Create, Delete, Rename and Move mails in between.
- Editable Sender and receiver aliases.
- Unsubscribing or Abusing receiver ability "Moved to Abuse category"
- More than 20 ready to use HTML templates.
- And many more practical features...

UCG-PushM@iL | Pricing:

Plan	Details	Price
UCG – PushM@iL Application License	- Annual license with One GB dedicated hosting - SSL enabled	420 \$/Yr 1,680 AED/Yr 75,600 S.P/Yr
PM1	- 350 eMail / Hr	225 \$/Yr 900 AED/Yr 40,500 S.P/Yr
PM2	- 700 eMail / Hr	445 \$/Yr 1,780 AED/Yr 80,100 S.P/Yr
PM3	- 1400 eMail / Hr	895 \$/Yr 3580 AED/Yr 161,100 S.P/Yr
PM4	- 2800 eMail / Hr	1,785 \$/Yr 7,140 AED/Yr 321,300 S.P/Yr
PM5	- 5600 eMail / Hr	3,570 \$/Yr 14,280 AED/Yr 642,600 S.P/Yr

For more information about UCG-PushM@iL, email us at: e-sales@UCG.ae



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UCG e-Marketing:

1- UCG-SMTP

UCG-SMTP allows advertising agencies, HR companies and others to send bulk mails easily. UCG-SMTP prevents the original enterprise mail server from being blocked as spammer.

UCG – SMTP features:

- POP3 / SMTP / IMAP / sPOP3 / ESMTP
- Web mail access with 4 Apps
- 1400 eMail / Hour for each gateway
- Gate ways merging "Add-on"
- SMTP port fix

Pricing: "Note: Minimum contraction period: 6 months"

- 360 \$/Yr ~ 30 \$/Mo for each gateway "visit: [UCG-SMTP GateWay](#)" for further technical information
- 40 \$/Yr for each two gateways merge

2- UCG-SEO "Search Engine Optimization":

- Search Engine Submission: "50 \$ – 200 AED – 9,000 S.P" Annual fees
- META TAGS – Boots – Crawler: "40 \$ - 160 AED – 7,200 S.P" one time fees

3- e-Mail Marketing "SYR & UAE" | "Doctors – Engineers – VIPs"

DataBase Size: UAE: 920,000 eMails , SYR: 250,000 eMails

eMail us at: ems@ucg.ae for more details, or visit the [eMS Page](#).





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■ UCG Networking & Servers Management:

Networking and Servers Management is the life blood of any enterprise. Without a solid information exchange system, enterprises would not be functional or operative to serve their purpose.

UCG works on 3 networking phases:

- A. Construction
- B. Management
- C. VOIP

A. Construction:

UCGs' cost-efficient CISCO/IEEE engineers have proven their wealthy experience over many years in the networking and servers management field. They cater for small and large networks. Customization is the heart of the UCG's Networking and Servers Management success. We can afford infrastructure designing, routing, cabling, installing and testing the network according to your specifications. The small networks range starts from "10 clients – Home" up to large enterprises "100+ clients". Moreover, LAN connection can be customized according to the requirements: Wired or Wireless.

UCG is a leading communications contractor in the field of structured cabling. Whether your requirements are voice, data, video, or fiber optic, our staff of well-trained professionals is here to ensure a quality installation.

Since 2004, **UCG** has built a reputation on **QUALITY**, **SERVICE**, and **DEPENDABILITY**. Our mission is to provide our customers with solutions that will meet their needs today and in the future.

Our Services:

- Engineering
- LAN and WAN Design
- Installations
- Certification
- Troubleshooting
- Cables Providing

Advances in technology and the high level of expertise demanded in all aspects of the communication field today make a structured cabling contractor more essential than ever before.

Contact us at: networking@ucg.ae for any further information or details.





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B. Management:

1- Network management:

Network management refers to the activities, methods, procedures, and tools that pertain to the operation, administration, maintenance, and provisioning of networked systems.

- Operation deals with keeping the network (and the services that the network provides) up and running smoothly. It includes monitoring the network to spot problems as soon as possible, ideally before users are affected.
- Administration deals with keeping track of resources in the network and how they are assigned. It includes all the "housekeeping" that is necessary to keep the network under control.
- Maintenance is concerned with performing repairs and upgrades—for example, when equipment must be replaced, when a router needs a patch for an operating system image, when a new switch is added to a network. Maintenance also involves corrective and preventive measures to make the managed network run "better", such as adjusting device configuration parameters.
- Provisioning is concerned with configuring resources in the network to support a given service.

Our Services:

- Integrated business planning
- Network administrator
- Network monitoring
- Network performance management
- Network traffic measurement
- Systems management "Microsoft OS - Unix - Linux"
- Application service management
- Website monitoring
- In-network management Network management system
- Layer 2 in-site/remote management "Cisco - Huawei - DLink" Managed switches/routers





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2- Servers Management:

Servers Management is an essential component to Networking. Your server can be conveniently designed and installed to produce seamless operations and results in a hassle-free environment.

In addition, our expertise in security protection guards your system against hacking, data theft and malicious software that may create irreversible damages.

We are dedicated to provide consultation for all your networking, server management and security needs. Our trained workforces are composed of certified engineers and technicians that are readily available to satisfy all your demands.

Our Server Management services offer the following:

- Security Software Solutions
- OS Level Hardening
- Securing Services
- Service Optimizations
- 3rd Party Software Installation
- Disaster Recovery and Hack Recovery
- Log Monitoring
- Environment Security "Local Servers – Systems"

3- IT/Communication Consultancy:

UCG consultancy services are offered via our independent consultancy company "[ECC – Eagles Communication Consultancy](#)".

ECC Services:

- NOC Management
- Projects Management
- Risk Management
- Integrated Solutions
- Training & Courses
- Standardizations
- Infrastructure Planning
- e-Marketing

For more details, email us at: e-sales@UCG.ae or visit: www.ECC-ae.com





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C. VOIP:

1- Hardware:

UCG has built its own configured tower VOIP servers from well known brands "DELL – HP – FUJITSU". UCGs' VOIP hardware "SERVER" has its own add-ons and configurations.

Specifications:

- VOIP READY
- PSTN READY
- High Quality Power Supply
- UCG MS-WinXP – Win2003 OS
- FAX SERVER READY
- UPS "Optional"

For further details, e-mail us at: voip.hw@ucg.ae

UCG is an authorized reseller/distributor of: SANGOMA / OpenVox. For more information visit: www.UCG.ae

2- Software "3CX":

3CX Phone System is a software-based IP PBX for Windows which replaces traditional PBX hardware phones. It is based on the SIP standard and supports standard SIP software / hardware phones. It allows calls to be made via a VOIP service provider or via the regular PSTN. Easy to install and configure, it includes a web-based configuration interface, voice mail, auto attendant, call hunting and other features.

For license pricing, Visit UCG web site: <http://www.UCG.ae>

Note: Public VOIP services require governmental approvals and UCG highly respect all local laws restrictions.





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UCG Graphics:

Graphics or visual art creates the identity and purpose of a desired message. It may be a logo, a board sign or a sophisticated animated movie presenting a product's component.

UCG Graphics is a self contained professional department devoted to serve your graphical needs using a large array of visual services.

These attractive services include:

- **CID "Corporate Identity":**
 - o Letter Heads
 - o Envelopes
 - o Business Cards
 - o Corporate Logo
 - o Corporate Stamp

- **Graphical Board Artwork:**
 - o Flyers and Brochures
 - o Wall Posters

- **Signboards:**
 - o Indoors
 - o Outdoors

- **Catalog and e-Catalogs**
 - o Flash Albums
 - o Flash Books
 - o Flash intro
 - o Interactive CDs.

- **Web site Development:**
 - o Static
 - o Flash
 - o Dynamic – Interactive

- **Customized:**
 - o Templates
 - o Icons
 - o GUI



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■ UCG Dynamic Web Sites / Web Development:

The modern world has become a global village. Communication and information sharing has become a vital aspect for every individual and every institution. This important growing trend has resulted from the development of numerous personal profiles and internet websites. Today, the world can search, buy, locate, transfer and sell virtually anything over the internet.

Website development requires professional attention for the web site in order to serve its purpose both functionally and esthetically. **UCG's** web development department known as "**UCG-WDD**" is fully equipped to handle the customized customers' requirements depending on their demands within the platforms of PHP-AJAX-MYSQL-MSSQL-ASP-.NET technologies also on Linux OS or Windows OS environments.

For more information, email us at: e-sales@UCG.ae

Release V1.9 Message: We did our best to clarify our Services/Products, However some mistakes may founded. We would appreciate your feedback of our Company Guide book to: feedback@ucg.ae

